

At Mentor Selector we want to give you the best possible experience to ensure you make the most of our service today, tomorrow and in the future. To do this, we collect Personal Information and Personal Data from Site visitors for the purposes of providing our services to our users, and for the purposes of better customizing our services for you. That said, your privacy and the security of your personal data is, and will always be, enormously important to us. So, we want to transparently explain how and why we gather, store, share and use your personal data, as well as outline the controls and choices you have around when and how you choose to share your personal data.

That is our objective, and this Privacy Policy (“Policy”) will explain exactly what we mean in further detail below.

By using our websites and program, you are accepting the practices described in this Privacy Policy.

Definitions

In this Privacy Statement any reference to “Mentor Her”, “we”, “us” and “our” includes a reference to Mentor Her Limited.

“GDPR” means the General Data Protection Regulation, being Regulation 2016/679 of the European Parliament and of the Council;

“Personal Data” has the meaning attributed to that term in the GDPR;

This policy sets out:

- what is considered personal information;
- what personal information we collect and hold;
- how we collect, hold, use or disclose personal information;
- the purposes for which we collect personal information;
- what happens if we are not able to collect personal information;
- how to seek access to and correct your personal information;

How to Contact Us

We are bound by the Irish Privacy Principles. This Privacy Policy applies only to information that you provide to us through the Site. It also describes the choices available to you regarding our use of your personal information and how you can access and update this information.

From time to time, we may develop new or offer additional services. If the introduction of these new or additional services results in any change to the way we collect or process your personal data we will provide you with more information and additional terms or policies. Unless stated otherwise when we introduce these new or additional services, they will be subject to this Policy.

We may, from time to time, review and update this policy, including taking account of new or amended laws, new technology and/or changes to our operations. All personal information held by us will be governed by the most recently updated policy. Your privacy matters to us, so whether you are new to Mentor Her or are a long time user, please take the time to get to know our practices and consult this policy regularly for changes.

WHAT IS PERSONAL INFORMATION

. In general terms, it is any information that can be used to personally identify you. This may include (but is not limited to) your name, age, gender, postcode and contact details (including phone numbers and email addresses) and your job title, industry or company name, Mentee/Mentor preferences. We do not store credit card information on the site, this is processed only through the online Stripe portal. If the information we collect personally identifies you, or you are reasonably identifiable from it, the information will be considered personal information.

WHAT PERSONAL INFORMATION DO WE COLLECT AND HOLD

We may collect personal information including but not limited to: name; mailing or street address; email address; telephone number; age or birth date; profession, occupation or job title; occupational history; educational history; details of the products and services you have purchased from us or which you have enquired about, together with any additional information necessary to deliver those products and services and to respond to your enquiries; any additional information relating to you that you provide to us directly through our website or indirectly through use of our website or online presence through our representatives or otherwise; information you provide to us through our website, customer surveys or information collected by our representatives from time to time. We will use this personal data either where you have provided your consent to the third party or to Mentor Her to that data sharing taking place or where Mentor Her has a legitimate interest to use the personal data in order to provide you with our products and services.

COOKIES & IP ADDRESSES

We use cookies to measure traffic patterns, to determine which areas of our websites have been visited, and to measure transaction patterns in the aggregate. We use this to research our users' habits so that we can improve our online offerings and services. If you do not wish to receive cookies, you can set your browser so that your computer does not accept them. If you do not accept cookies however, you may not be able to access or view all elements of the Site or all functionality of the Services. We may also collect anonymous data (which is not personal information) relating to your activity on our websites (including IP addresses) via cookies, or we may collect information from you in response to a survey. We generally use this information to report statistics, analyse trends, administer our services, diagnose problems and target and improve the quality of our products and services. To the extent this information does not constitute personal information because it does not identify you or anyone else.

HOW WE COLLECT PERSONAL INFORMATION

We collect your personal information directly from you unless it is unreasonable or impractical to do so. We do this in ways including through your access and use of our website, apps or sending messages to us; during conversations between you and our representatives; and when you complete an application. We may also collect personal information from third parties including: law

enforcement agencies and other government entities; advertisers; mailing lists; contractors and business partners.

WHY DO WE COLLECT, HOLD, USE AND DISCLOSE PERSONAL INFORMATION

The primary purpose for which we collect information about you is to enable us to perform our business activities and functions and to provide best possible quality of customer service. We must use your personal information to create your Mentee Shortlist to match like with like. We collect, hold, use and disclose your personal information for the following purposes: to provide products and services to you; to provide you with news, information or advice about our existing and new products, events, services and Mentors; to communicate with you including by email, mail or telephone; to manage and enhance our products and services; to personalise and customise your experience; to provide you with access to protected areas of our websites; to conduct competitions or promotions on behalf of Mentor Her and selected third parties to verify your identity; to provide business data to third parties; to conduct business processing functions for operation of our websites or our business; for our administrative, marketing (including direct marketing), promotional, planning, product/service development, quality control and research purposes, or those of our contractors or external service providers; to provide your updated personal information to us. If you register to use the Services as a Mentee your billing information including billing address and credit card details, and personal contact details such as address and phone number is exclusively used via the online Stripe portal- this information is not retained by Mentor Her. If you provide links to information on other sites such as LinkedIn, we may include information from links provided, such as your LinkedIn profile. Mentor Her is under no obligation to keep a Mentor's profile up to date – this is the responsibility of the Mentor.

If you decide to use Mentor Her to connect and/or video conference or text chat with a Mentor/Mentee online, you may share your Personal Information with the Mentor/Mentee with whom you connect and/or videoconference or text chat. In the Introduction to your Mentor/Mentee to schedule a Mentoring Session through, we will share your information as authorized by You with the applicable Mentor/Mentee in order to facilitate the scheduling or communication request. Additionally, if you chose to make any User Content available via the Services, we will share such User Content in accordance with the selections you make via the Services (including with Mentors/Mentees, as applicable). Any information you provide before participating in a Mentoring Session (e.g., information on what you'd like to cover in such Mentoring Session) may be shared with the applicable Mentor/Mentee via the Services in connection with your first name. We recommend that you guard your sensitive information.

To investigate any complaints about or made by you, or if we have reason to suspect that you are in breach of any of our terms and conditions or that you are or have been otherwise engaged in any unlawful activity; and/or as required or permitted by any law (including the Privacy Act).

Your personal information will not be shared, sold, rented or disclosed other than as described in this Privacy Policy.

We are committed to protecting our users' personal data. We implement appropriate technical and organizational measures to help protect the security of your personal data; however, please note that no system is ever completely secure. Information which we hold for you is stored on secure servers.

In addition, our employees and the contractors who provide services related to our information systems are obliged to respect the confidentiality and privacy of any Personal Information held by Mentor Her. Except in the case of breaches of our obligations under the Privacy Act to protect your Personal Information, Mentor Her will not be held responsible for events arising from unauthorised access of your Personal Information.

In the event of a data breach, Mentor Her is committed to complying in all respects with the requirements of all European Privacy Laws and where required, the provisions of the GDPR. You can also play an important role in keeping your Personal Information secure, by maintaining the confidentiality of any password and accounts used on the Site. Please notify us immediately if there is any unauthorised use of your account by any other Internet user, or any other breach of security relating to your account

WHAT HAPPENS IF WE CAN'T COLLECT YOUR PERSONAL INFORMATION:

If you do not provide us with the personal information described in this policy, some or all of the following may happen: We may not be able to provide you with the products or services you requested, either to the same standard, or at all. We may not be able to provide you with information about products, services and Mentors that you may want, including information about discounts sales or special promotions; or We may be unable to tailor the content of our websites to your preferences and your experience of our websites may not be as enjoyable or useful.

As a Mentor, we may not be able to disclose your profile to any Mentee.

HOW DO WE DISCLOSE YOUR PERSONAL INFORMATION

We may disclose your personal information to If you are a Mentor, to potential Mentees; our employees, related bodies corporate, contractors or external service providers for the operation of our websites or our business, fulfilling requests by you, and otherwise provide products and services to you, including without limitation, web hosting providers, IT systems administrators, and professional advisers such as accountants, solicitors, business advisors and consultants; our existing or potential agents, business partners or joint venture entities or partners; our sponsors, or promoters of any competition that we conduct or promote via our services: specific third parties authorised by you to receive information held by us; the police, any relevant authority or enforcement body, or your Internet Service Provider or network administrator in our sole discretion, for example, if we have reason to suspect that you have committed a breach of any of our terms and conditions, or have otherwise been engaged in any unlawful activity, to protect the property and rights of Mentor Her or a third party, or if we reasonably believe that disclosure is necessary;

SOCIAL MEDIA

Our Site includes Social Media Features, such as the Facebook Like button and Widgets, such as the Share this button or interactive mini-programs that run on our Site. These Features may collect your IP address, which page you are visiting on our Site, and may set a cookie to enable the Feature to function properly. Social Media Features and Widgets are either hosted by a third party or hosted directly on our Site. Your interactions with these Features are governed by the privacy policy of the company providing it.

DIRECT MARKETING MATERIALS

We may send you direct marketing communications and information about products and services that we consider may be of interest to you. These communications may be sent in various forms, including mail, SMS or email, in accordance with applicable marketing laws, such as the Spam Act 2004 (Cth). If you indicate a preference for a method of communication, we will endeavour to use that method whenever practical to do so. In addition, at any time, you may opt-out of receiving marketing communications from us by contacting us (details below). We will then ensure that your name is removed from our mailing list. We do not provide your personal information to other organisations for the purposes of direct marketing unless expressly authorised by you. If you receive communications from us that you believe have been sent to you other than in accordance with this policy, or in breach of any law, please contact us using the details provided below.

ACCESSING, CORRECTING OR DELETING YOUR PERSONAL INFORMATION

You may request access to any personal information we hold about you at any time by contacting us (details below). Where we hold information that you are entitled to access, we will try to provide you with suitable means of accessing it (for example, by mailing or emailing it to you). We will not charge for simply making a request and will not charge for making any corrections to your personal information. If you make an access request, we will ask you to verify your identity. There may be instances where we cannot grant you access to the personal information we hold. For example, we may need to refuse access if granting access would interfere with the privacy of others, or if it would result in a breach of confidentiality. If that happens, we will give you written reasons for any refusal.

If you believe that personal information we hold about you is incorrect, incomplete or inaccurate, then you may request us to amend it. We will consider if the information requires amendment. If we do not agree that there are grounds for amendment, then we will add a note to the personal information stating that you disagree with it.

If you completely delete all such information, then your Account may become deactivated. If you would like us to delete your Account in our system, please contact us at hello@Mentorher.ie with a request that we delete your Personal Information from our database. We will use commercially reasonable efforts to honour your request. We may retain an archived copy of your records as required by law or for legitimate business purposes. Mentor Her reserves the right to amend or delete any user's details and/or records if deemed necessary.

HOW YOU CAN COMPLAIN ABOUT A BREACH OF PRIVACY

If you believe your privacy has been breached by us, have any questions or concerns about our Privacy Policy please, contact us using the contact information below and provide details of the incident so that we can investigate it. We will treat your requests or complaints confidentially. Our representative will contact you within a reasonable time after receipt of your complaint to discuss your concerns and outline options regarding how they may be resolved. We will aim to ensure that your complaint is resolved in a timely and appropriate manner.

Should you have any concerns in relation to Mentor Her's collection and/or processing of your Personal Data, then in addition to the process set out in the "Feedback and Complaints about

privacy and the Mentor Her website “ set out above (including the right to complain to the Office of the Australian Information Commissioner), you have the right to complain to a supervisory authority (within the meaning of the GDPR)

SECURITY

We will take all reasonable steps to protect the personal information that we hold from misuse, loss, or unauthorised access, including by means of firewalls, password access, secure servers and encryption of credit card transactions. No method of transmission over the Internet, or method of electronic storage, is 100% secure, however. Therefore, we cannot guarantee its absolute security. If you have any questions about security on our Site, you can contact us at hello@mentorher.ie

If you suspect any misuse or loss of, or unauthorised access to, your personal information, please let us know immediately.

OUR POLICY TOWARD CHILDREN

The services of Mentor Her are not directed to persons under 16. We do not knowingly collect personal information from children under 16. If a parent or guardian becomes aware that his or her child has provided us with Personal Information without their consent, he or she should contact us. If we become aware that a child under 16 has provided us with Personal Information, we will delete such information from our files.

LINKS

Our website may contain links to other websites operated by third parties. We make no representations or warranties in relation to the privacy practices of any third party website and we are not responsible for the privacy policies or the content of any third party website. Third party websites are responsible for informing you about their own privacy practices.